

Please print all but signatures - (do not write in gray areas)

Request Number: _____

1) Emergency: _____

2) Priority: _____

3) Date Needed: ___/___/___

4) Requested By: T Patton
Title: ASA

5) Bureau/Division: CWD
Location: 10th FL Lt
Phone: 20773
Allotment Code & Cost Center: 30740 06

6) Prepared Date
12/21/09

7) Type of Request:
(check all that apply)

System _____
a) Maintenance
b) New Application

Communications _____
a) Voice
b) Data

Other _____

8) Statement of Purpose / Problem to Resolve (please include the node name and serial number if applicable): RFS000046155

Disconnect cell phone: (931) 628-0852
• Allen Chardon
Replacement phone w/ new numbers
Coffee County
RFS000046156
EN 00000728

9) Description of Process to be Completed / Scope of Work (attach additional material if necessary):

10) Attachments list - Please include sample reports, forms, etc.:

11) REQUIRED SIGNATURES:

Requestor Troy Patton

Director Alan Schwendeman

DISPOSITION (Information Systems Division Use Only)

Project # _____

Date Received: ___/___/___

Date Assigned: ___/___/___

Date Completed: ___/___/___

Received By: _____

Assigned To: _____

Completed By: _____

Action: referred to MTO? _____ DPEC? _____ Other? _____

Cost: _____

Regina Hadley - Help Desk Ticket Number: 44708

Closed

From: <BGHELPDESK@state.tn.us>
To: <Regina.Hadley@tn.gov>, <Regina.Hadley@tn.gov>
Date: 11/3/2009 7:03 AM
Subject: Help Desk Ticket Number: 44708

RFS 0000 42434

This e-mail contains the case number and ticket information generated from your contact with the TDEC Help Desk.

Ticket Number: 44708

Customer Name: Pat Wright

Customer BG Number: BG12312

Customer Phone Number: 6157979052

Requestor Name: Connie Crenshaw

Requestor BG Number: BG12003

Requestor Phone Number: 6155320011

Ticket Priority: 8

Status: Assigned

Creation Date: 11/02/2009 03:18:20 PM

Description of Request: Cellphone-replacement

Comments: Montgomery Bell State Park Speedchart # EN00000197 Park Manager Pat Wright has lost his cell phone 615-969-8891 and requests a replacement. This has been called in and service on lost phone is suspended. He requests a non-camera cell phone with holster, car adapter and desktop charger. Please notify Connie Crenshaw when completed.

Customer Allotment Code-Cost Center : 327.12-34301

Estimated completion date: 11/05/2009

Last Assigned to: Regina Hadley

1-11-2010
47183

Pat
797-4052